

Margaret Mae Hartzler, LISW, CTP

Education/ Certifications	Certified Trauma Practitioner Masters of Social Work <i>St. Ambrose University, Davenport, IA</i> Bachelor of Arts in Psychology Bachelor of Arts in Philosophy <i>Coe College, Cedar Rapids, IA</i>	<i>2016-current</i> <i>August, 2009 – May, 2012</i> <i>August, 2004 – May, 2008</i>
Experience	TANAGER PLACE, Cedar Rapids, Iowa <i>School-Based Therapist (July 2012 – August 2015)</i> <ul style="list-style-type: none">Responsible for providing therapy to clients in the school setting. Create treatment plans and collaborate with family, school, and other supports to holistically support clients. Work with school supports to build trauma-sensitive culture within the school setting. Working one on one with teachers to foster healthy relationships with children while being mindful of trauma and barriers. Provide training on trauma informed practices within the school environment. Complete documentation and data collection to show progress and benefits of program. <i>Program Therapist (July 2012 – August 2015)</i> <ul style="list-style-type: none">Responsible for the therapy and programming of one Psychiatric Medical Institute for Children (PMIC) cottage. Lead a treatment team of approximately twelve direct care staff members to develop and implement new treatment plans and interventions. Complete family, group, and individual therapy for twelve clients residing in the cottage. Provide documentation through progress notes, quarterly reports, and admission and discharge reports. Work with psychiatrists to ensure proper medication management for clients. Communicate with entities to ensure funding for clients. Educate staff members, family, and clients on diagnoses, interventions, and different treatment theories. Emphasis on trauma-informed care. Complete other duties as assigned. <i>Program Supervisor (October 2008 – July 2012)</i> <ul style="list-style-type: none">Responsible for interviewing and hiring, supervising, and training approx. twelve direct care staff, responsible for ensuring a quality therapeutic milieu environment, ensuring programming is consistently implemented, and providing situational counseling for clients. Work with Program Therapist to lead treatment team to develop and implement new treatment plans and interventions, and work with treatment team to meet the needs and expectations of clients and families, along with the responsibilities of a direct care staff (see Youth Service Worker description below). <i>Program Therapist Intern (August 2011 – April 2012)</i> <ul style="list-style-type: none">Internship with cottage Program Therapist. Responsible for facilitating individual, group, and family therapy sessions; providing documentation through progress notes, quarterly reports, admission and discharge reports; worked with psychiatrists to ensure proper medication management for clients; communicated with entities to ensure funding for clients; completed other duties as assigned. <i>Assistant Program Supervisor (April 2008 – August 2008)</i> <ul style="list-style-type: none">Provide leadership, direction, assistance and supervision for cottage and/or campus 2nd shift and weekends, ensuring quality milieu treatment for clients in cottage and during campus activities, including implementation of therapeutic and recreational groups and other scheduled therapeutic activities, along with the responsibilities of a direct care staff (see Youth Service Worker description below). <i>Youth Service Worker (September 2006 – April 2008)</i> <ul style="list-style-type: none">Responsible for direct care and milieu treatment of twelve clients in a psychiatric medical institute for children (PMIC), assuming coverage responsibility in a way that shows awareness of the needs of child and adolescent clients and other staff; working as member of an interdisciplinary team and working cooperatively with all team members; providing long-term, goal-oriented care for children and adolescents.	<i>September, 2006 – Present</i>
	LUTHERAN SOCIAL SERVICES, Stoughton, Wisconsin	<i>August, 2008 – October, 2008</i>
	<i>Care Advocate Specialist</i> <ul style="list-style-type: none">Responsible for the supervision of adolescent male sex offenders while on the unit as well as in the community, and for facilitating groups, preparing clients for successful reentry into the community; responsible for weekly progress notes, monthly reports, as well as maintaining communication between unit and juvenile court officers.	
	FOUR OAKS PHASE, Cedar Rapids, Iowa	<i>September, 2005 – October, 2006</i>
	<i>Youth Counselor</i> <ul style="list-style-type: none">Responsible for the supervision of adolescent juvenile delinquents in an after school day treatment program; transported clients between school, program, and home; communicated progress with parents and guardians; co-facilitated groups daily.	
	LUTHERAN SERVICES IN IOWA, Waverly, Iowa	<i>May, 2005 – August, 2006</i>
	<i>Youth Specialist</i> <ul style="list-style-type: none">Responsible for the direct care and supervision of twelve adolescent clients in the psychiatric residential setting; facilitated groups, carried out recreation activities, and de-escalated crisis situations and clients; maintained communication with therapist, family, DHS and other involved parties.	
